

Main Contractor: **MORGAN ASHurst**  
 Project Name: **Weyham School**  
 Person Completing Form: **K. WADLEY**  
 Contact Tel No: **07813056630**

**Customer Satisfaction Form**

As a valued customer of CPM Ltd, it would be of tremendous benefit to us if you could complete this form to provide feedback as to your opinion of our company and the service you have received. This is particularly important to us, as your comments will enable us to identify any areas that may need improvement. We appreciate your time and look forward to hearing from you.

Please rate our service by marking the relevant box, 1 being Poor, 5 being Excellent.

	1	2	3	4	5
<b>Original Enquiry</b>					
Was our quotation/proposal received on time?				<input checked="" type="checkbox"/>	
Was our quotation detailed enough?			<input checked="" type="checkbox"/>		
<b>Project Management</b>					
How well was the project managed overall?				<input checked="" type="checkbox"/>	
Were our tradesmen courteous and helpful?				<input checked="" type="checkbox"/>	
Were all tradesmen well presented?				<input checked="" type="checkbox"/>	
How do you rate communication with our company throughout the project duration?					<input checked="" type="checkbox"/>
<b>Quality of Product/Service</b>					
How well do you rate the quality of finish?				<input checked="" type="checkbox"/>	
Was the quality of products used to your satisfaction?			<input checked="" type="checkbox"/>		
Was the job completed as per your specification?				<input checked="" type="checkbox"/>	
<b>Health &amp; Safety</b>					
Did our tradesmen wear correct PPE?			<input checked="" type="checkbox"/>		
Did our tradesmen use the correct tools/plant for the project?				<input checked="" type="checkbox"/>	
Were all site Health & Safety regulations adhered to?				<input checked="" type="checkbox"/>	
<b>Overall Opinion</b>				<input checked="" type="checkbox"/>	
Overall rating on service received					
Would you be happy to use our service again?	Yes - Please tick		<input checked="" type="checkbox"/>	No - Please tick	

Any Other Comments? *Reliable service as always. Site managed the process from start to finish in a professional manner.*

